

Reference Report

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Modernisation of hardware, network technology and firewall



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Initial situation

A reorganisation of the company resulted in changed requirements for the existing IT system. This required extensive planning, investment in hardware and software and long-term IT support, including technical support in the event of system malfunctions.

About SIGMA

SIGMA IT-Security und Infrastruktur GmbH is part of the SIGMA Group, a renowned system house group, which acts as a system integrator and partner of well-known providers in the IT sector. The more than 80 employees of the group form a competent team at the locations Chemnitz and Dresden. With know-how, competence and more than 30 years of experience we offer our customers reliable and powerful IT solutions.

About Eschenbach

The Thuringian porcelain manufacturer has been in existence for 133 years and can look back on over 250 years of tradition. The company's portfolio includes various product lines for private households through to business porcelain.

The solution - new hardware, servers, WLAN and network technology

The previous IT systems were replaced with the latest generation of HP notebooks, desktop PCs, monitors and accessories. A small central Fujitsu server was also added for local data storage, as the business-critical SAP Business One software was to be located in an external data centre. SIGMA also provided a server rack equipped with CISCO network technology, UPS, backup systems and media. A centralised Next Generation Sophos Firewall with Zero Day Protection now provides the porcelain manufacturer with reliable protection against known and unknown threats. With the use of WLAN components, network availability can be guaranteed at various points without cabling.

SIGMA not only provided hardware components, but also took over all IT services - from planning and installation to function control.

Due to additional requirements that became known at short notice, further coordination with the client and the development of flexible solution proposals were necessary. As a result, a coherent and functioning IT system was finally set up.

With a concluded service agreement, SIGMA ensures the support of the IT systems as well as competent support in the event of a fault.

This is what our customer says...

"In SIGMA, we have found a competent partner who provides us with comprehensive support for the renewal and maintenance of our IT systems, so that we can concentrate 100% on our core business."

Rolf H. Frowein, Managing Director of Eschenbach Porzellan GmbH