

Infor ION Intelligent Open Network

Contact person



Thomas Heinke

+49 371 2371-214 ☎ +49 175 2229882
 +49 371 2371-150 📠

Email: thomas.heinke@sigma-chemnitz.de

Internet: www.sigma-chemnitz.de/en

About SIGMA

As a reputable system house in Saxony SIGMA Chemnitz GmbH operates as system integrator and partner of well-known Providers in the IT sector. Our over 80 employees at the Chemnitz and Dresden sites form a competent team at the location Chemnitz. With expertise, competence and almost 30 years of experience we offer our customers reliable and powerful solutions.

About INFOR

Infor is one of the largest manufacturers of business software for the manufacturing and wholesale industries. With 41 subsidiaries and about 90,000 customers, the company has a global position. Germany plays an important role for Infor. Several development centers are located here development centers (e.g. in Karlsruhe, Breisach, Stuttgart and Leipzig). Infor sets itself the goal of providing customers with the best possible software experience at lower total cost of ownership.

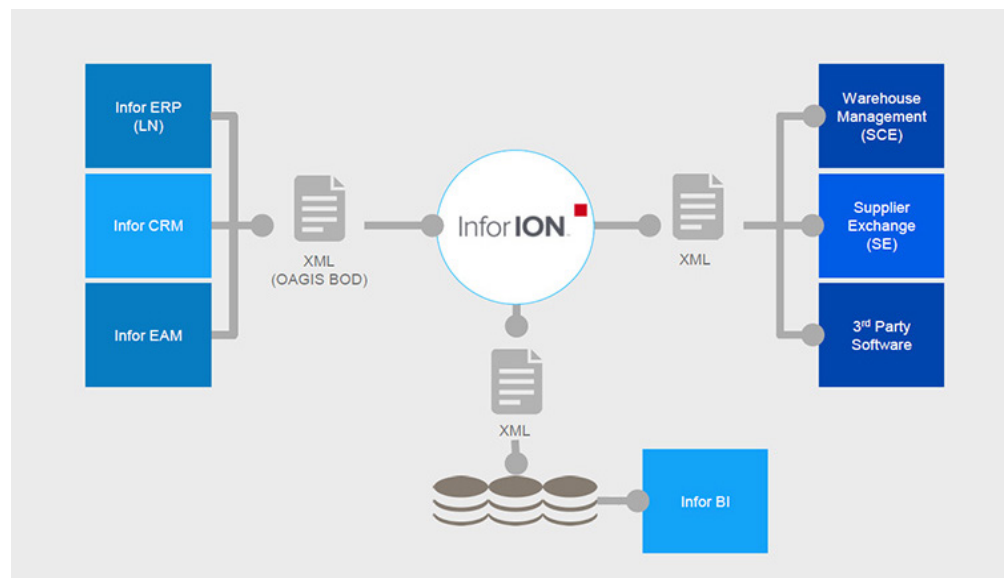
About INFOR LN

Infor LN is one of the leading ERP solutions. The software provides best-in-class and sophisticated functionality in the areas of finance, supply chain, manufacturing, project management, and service. Infor is used by over 4,500 companies worldwide.

The solution for integrating applications via ION Middleware

Infor ION is a part of Infor OS and connects your corporate systems from Infor with third-party providers through middleware. All network data can be queried via ION in real time. You can create work flows and optimize your business processes.

Infor ION makes it possible to integrate both data and functions through unified platform architecture. This covers, for instance, BI systems and data synchronization with other Infor products or third-party applications by means of different connectors. The system makes it possible to establish optimized business processes using standardized means across application limits. It is also possible to integrate your users into this data and functional flow proactively by means of messages and workflows.



CRM salesForce Integration

To connect CRM **salesForce** with Infor LN via the cloud-based middleware **Skyvva**, we have developed **bidirectional interfaces** to exchange different objects by means of **Infor ION** and the available Skyvva REST API.

In this process, data such as **trading partners, contacts, addresses, items, and assets**, are exchanged between Infor LN and salesForce. In this process, we rely on **Standard BODs** as well as on specifically developed BODs. Using the **ION API**, we can directly address the Skyvva REST API from Infor LN and exchange data and updates as well.

Advantages of Infor ION

- Simple integration of systems provided by third parties
- Mobile access to monitoring of business drivers
- Automated warning messages and information